

Model: RBDB02



ENTERPRISE BLUETOOTH LOCK



Installation Manual

Version 4.9.18

Rently.com

About Rently Blue

Rently Blue is a robust smart lock for property managers and renters!

Managers that incorporate Rently Blue on a property can instantly provide access to prospective renters using patented* Rently self-showing technology!

Renters that move into a Rently Blue property get a beautiful smart lock that helps eliminate keys...for good!



Easy Install | Replace your existing “dumb” lock with a state of the art smart bluetooth lock in minutes.



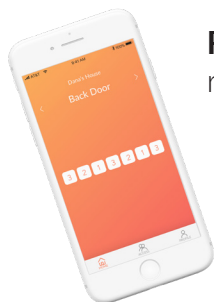
Eliminate Keys! | Keys are a thing of the past! Use unique codes to easily provide property access.



Self-Showing | Instantly activate Rently.com patented self-showing technology on vacant properties. Visit www.rently.com to learn more.



Low Battery Alert | Get notified when batteries run low. Replace with 4 standard AA batteries.



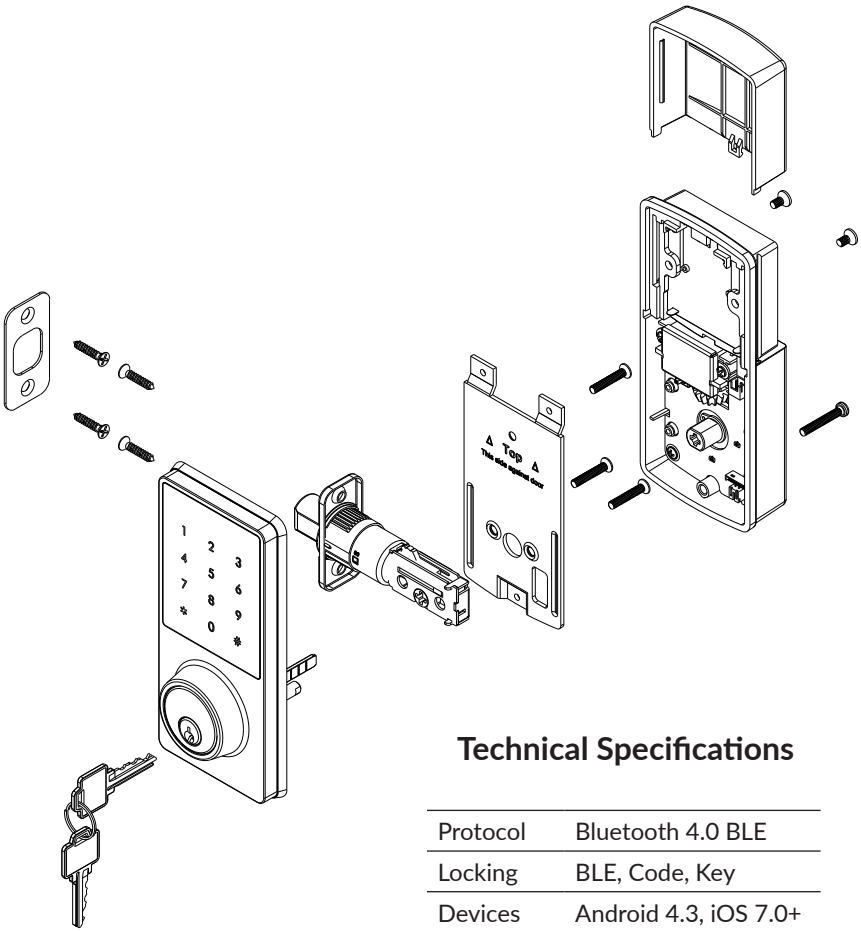
Resident Access | Easily provide access to renters with Rently Remot App!



**Rently self-showing is covered under U.S. Patents 9,875,590 and 9,881,347.*

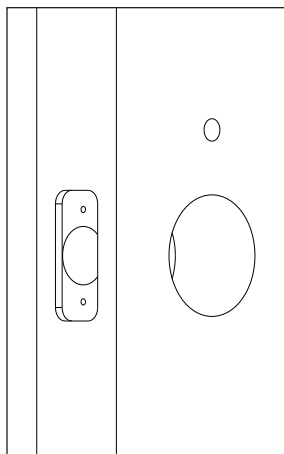
Important Notes!

1. Use stencil to check door specs are compatible with lock.
2. Change toggle on lock backing to match door configuration (Left or Right facing). Lock will not function if incorrect configuration is chosen.
3. Test unlock door after installation using Rently Manager app or Rently Remot App.



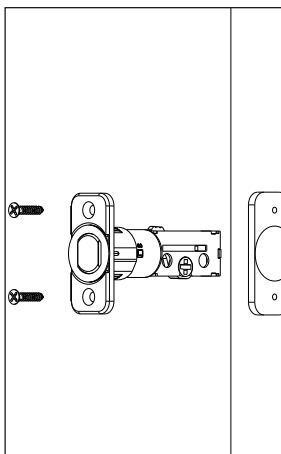
Technical Specifications

Protocol	Bluetooth 4.0 BLE
Locking	BLE, Code, Key
Devices	Android 4.3, iOS 7.0+
Power	4 AA batteries
Current	Static <30uA, 200mA



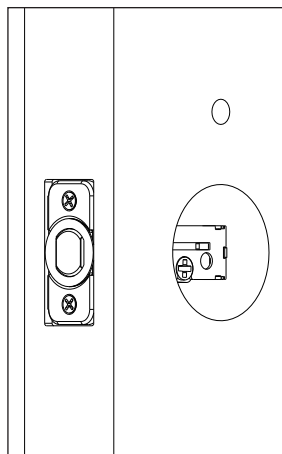
Step 1

Use included stencil to ensure door meets lock specifications.



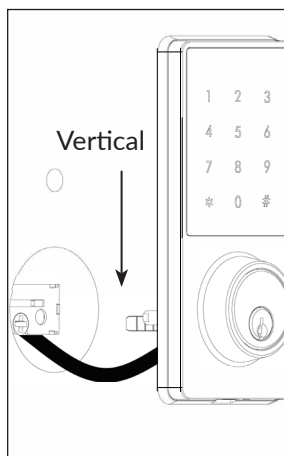
Step 2

Install bolt in unlocked position. If latch needs to be extended, turn clockwise and pull.



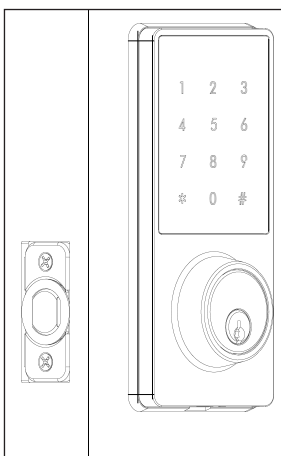
Step 3

Ensure "Up" text is right-side up. Secure bolt using supplied screws.



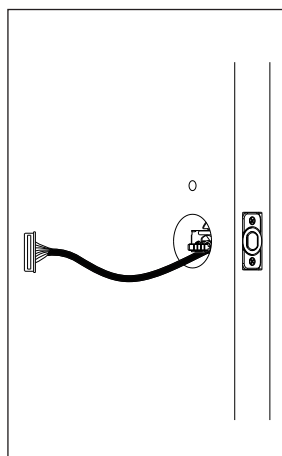
Step 4

Install lock keypad and route cable under deadbolt.



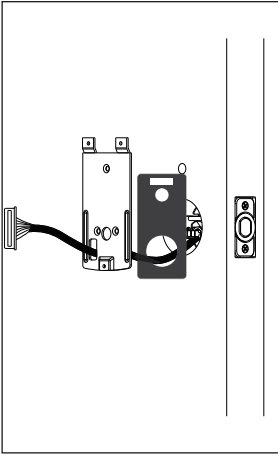
Step 5

Ensure rubber backing is flush with door.



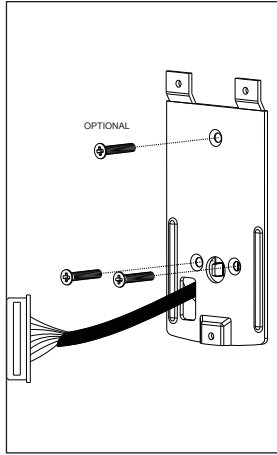
Step 6

Pull cable through door opening below deadbolt.



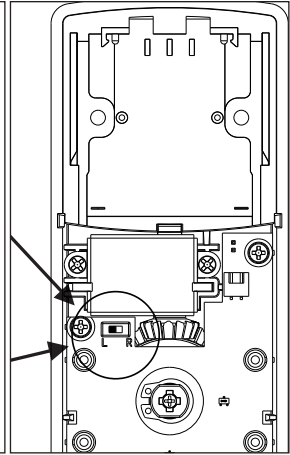
Step 7

Place rubber backing against door first followed by metal backplate. Thread cable through opening.



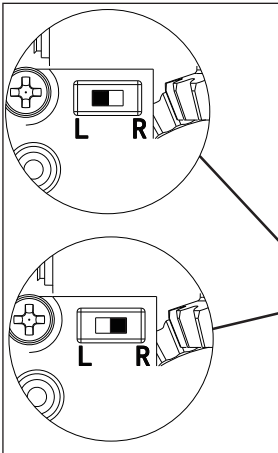
Step 8

Install backplate and rubber back using supplied screws (top screw optional).



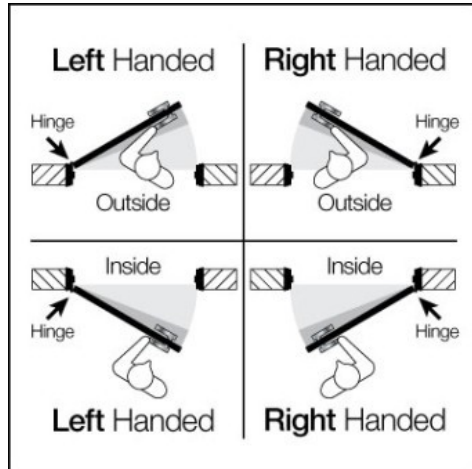
Step 9

Locate Left/Right toggle on back of lock housing.

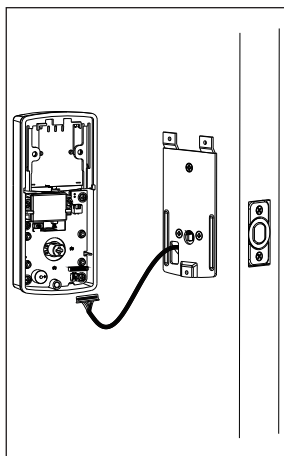


Step 10

Select toggle according to door configuration.

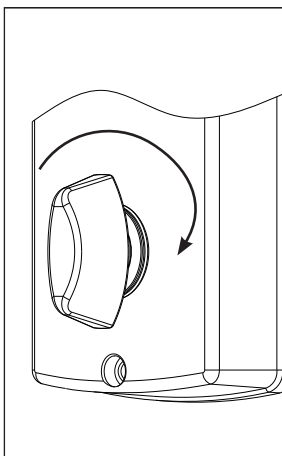


Note: Use the diagram above to determine if door is right or left handed.



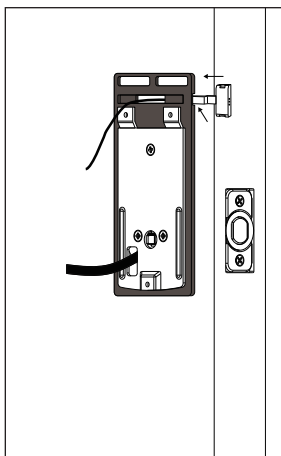
Step 11

Connect deadbolt to back portion of lock ensuring cable pins are down.



Step 12a

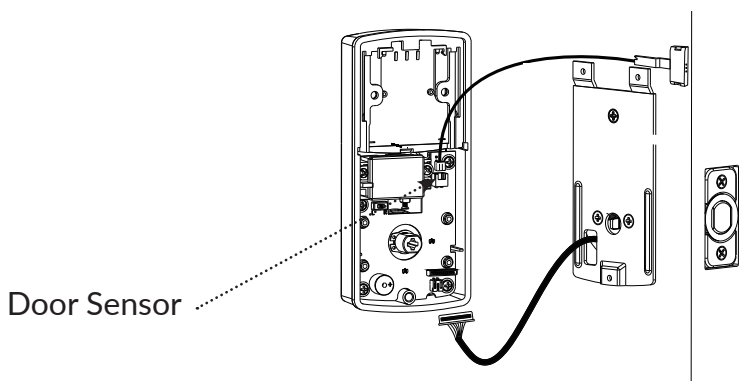
Ensure back knob is in the horizontal position for left hand door and vertical for right handed doors.



Step 12b

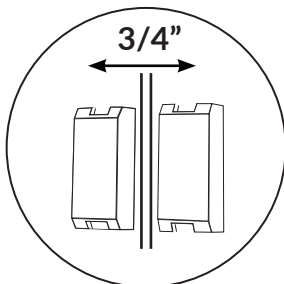
Optional Autolock Sensor

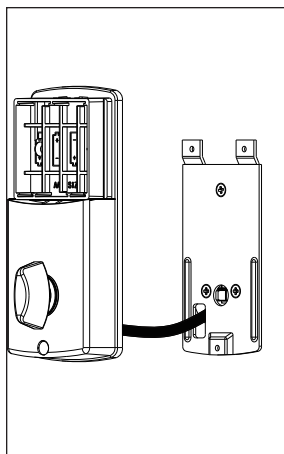
Insert Autolock connector into back of lock and feed sensor through top rubber opening.



Door Sensor

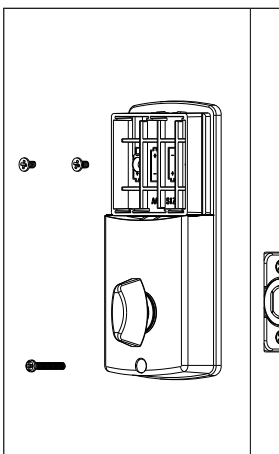
Step 12c: Remove adhesive from sensors and install on both sides of interior door frame. Ensure when door is closed sensor is no farther than 3/4" inch apart.





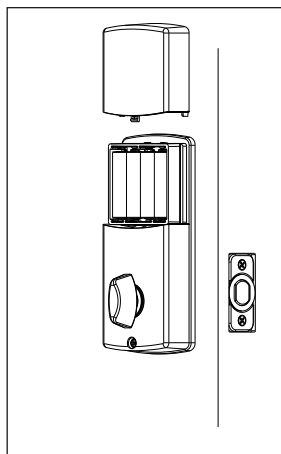
Step 13

Align back of lock with backplate.



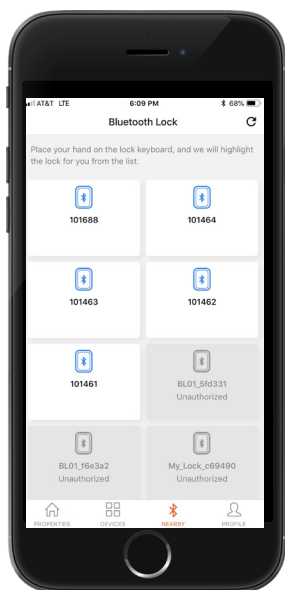
Step 14

Screw backplate on back of lock, insert 4 AA batteries and place battery cover.



Step 15

Download Rently Manager App. Sign in and select "Nearby" tab.



Step 16

Place hand over lock. Lock screen will light up and lock will highlight in app. Tap unlock! Door should unlock. If not, see troubleshooting on next page.

Step 17

In Rently Manager app, tap Code unlock button. App will display unique code. Type code into lock (with #/✓ at end) to unlock. If not, see troubleshooting on next page.

Step 18

Lease Faster with Rently Blue!

Troubleshooting Guide

Q: Whenever I press # or check when deadbolt is engaged (door is locked), deadbolt retracts (door unlocks).

A: L or R toggle is not set correctly. Reset toggle.

Q: Why is my lock beeping when I input a code.

A: Verify that lock was synced using Rently Manager app after install was completed. If not, sync using Manager app.

Q: How do I extend the latch bolt?

A: Twist latch clockwise and pull. Latch will snap into place.

Q: How do I give residents access to the lock?

A: In Rently Web portal, select property with Rently Blue and select "Start Lease" button. Resident will be invited to use Rently Remot Resident App.

Q: Why won't my Rently Manager App unlock the door?

A: Ensure bluetooth is enabled on phone and ensure the correct lock is chosen. In Rently Manager, select "Nearby" menu and activate keypad. Lock will highlight. Press Unlock.

Q: Why can't I remove key from lock?

A: Rod from Step 4 was done incorrectly. Ensure rod is in vertical position when performing install.

ADDITIONAL SUPPORT NEEDED?

READ MORE FAQ'S AT [USE.RENTLY.COM/FAQ](https://use.rently.com/faq)

CALL RENTLY

M-F 8:00AM TO 5PM PST

1-888-340-6340



Overview

Your Rently Blue lock comes with multiple lock codes for managers, vendors and renters! During the vacancy, prospective renters and vendors can get instant access using a unique one time access code. Once leased, residents can set their own codes and digital keys.

Vendor Codes

To activate Rently vendor codes, login to www.rently.com with your manager credentials. Select the Vendors tab to create a new vendor. Follow the prompts in the vendor tab. Vendor codes are only active during the vacancy period. **Important!** Ensure that the lock serial number is printed and present on the lock to facilitate vendor access.

Self-Showing Codes

To activate Rently self-showing for vacant properties, login to www.rently.com with your manager credentials. Assign the bluetooth lock to the appropriate property and ensure that the lock serial number is printed and present on the lock.

Locking

Touchscreen: Press and Hold # or ✓ button until deadbolt engages.

Unlocking

Key: To unlock, insert key. Rotate key until deadbolt disengages.

Code: to unlock, type in code followed by # or ✓ key.

App: After pairing lock, select lock, tap Unlock. Ensure you are within 10 feet of lock.

Resident Invite

To issue a resident invite to www.rently.com with manager credentials. Select the Start Lease button and type resident email and name. Resident will be able to control lock using Remot App.

Right: Optional Serial Number for Vendor & Self-Showing access. Serial numbers are included with shipment. Place where visible from exterior.



RENTLY BLUE WARRANTY

RENTLY LIMITED WARRANTY.

Rently (the "Warrantor"), extends the following LIMITED WARRANTY to the original purchaser of Rently Blue deadbolt lock. (herein the "lockset" or "locksets"): This product comes with a lifetime mechanical and finish warranty to the original residential user. This warranty protects against defects in material and workmanship as long as the original user occupies the residential premises upon which the product was originally installed. When the lockset has been used for commercial, institutional, industrial or other installations other than single-family dwellings, the mechanical parts warranty is reduced to THREE (3) YEARS and the finish warranty is reduced to ONE (1) YEAR. 1. MECHANICAL PARTS & FINISH. Rently warrants to the original purchaser of the locksets manufactured by it to be free of defects in material and workmanship. If, after initial installation of the lockset, any of the mechanical parts or the finish should become defective, the Warrantor will repair or replace the locksets, in accordance with this Limited Warranty. The warranty on the replacement lockset will be limited to the unexpired term of the original warranty. Electronic components warranted ONE (1) YEAR. 2. CONDITIONS AND EXCEPTIONS. This Limited Warranty shall apply only when the lockset is properly installed In accordance with local codes, ordinances and regulations, the printed instructions provided with it and good industry practices. THIS WARRANTY DOES NOT COVER defects caused by: modification, alteration, repair or service of the lockset; physical abuse to, or misuse of, the lockset or operation of it in a manner contrary to the accompanying instructions; improper shipment ; improper installation; acts of God; fire; flood; casualty; failure to exercise normal maintenance; for the consequences of uses for which locksets were not designed or designated, or for defects caused by the use of paints, solvents or other chemicals which come in contact with the lockset. Physical appearance (scratches, abrasions, etc.) is not covered under this warranty. 3. SERVICE AND REPAIR EXPENSE. Under this Limited Warranty the Warrantor will provide only a replacement lockset or a part of it. Warrantor will pay reasonable shipping costs for surface transportation only for locksets returned to Warrantor's Customer Service Department. Warrantor will ship replacement parts under this Limited Warranty at its expense via FedEx ground. Rently may charge additional fees for expedited shipping. Warranty does not cover costs or reimburse for removal or installation of locksets covered by this Limited Warranty. 4. CLAIM PROCEDURE. If you need to reach a Rently customer support representative please email support@rently.com or call us at (888) 340-6340. Customer service department hours are between 8:00 am and 4:30 pm PST, Monday through Friday, except holidays. 5. TERMS OF USE & DISCLAIMER. SELF SHOWING TERMS OF USE ARE AVAILABLE AT RENTLY.COM. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. NO OTHER EXPRESS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

§ 15.21 Information to user.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. In cases where the manual is provided only in a form other than paper, such as on a computer disk or over the Internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form.

 **FCC Statement**
FCC ID: 2AH4J-RKDB02