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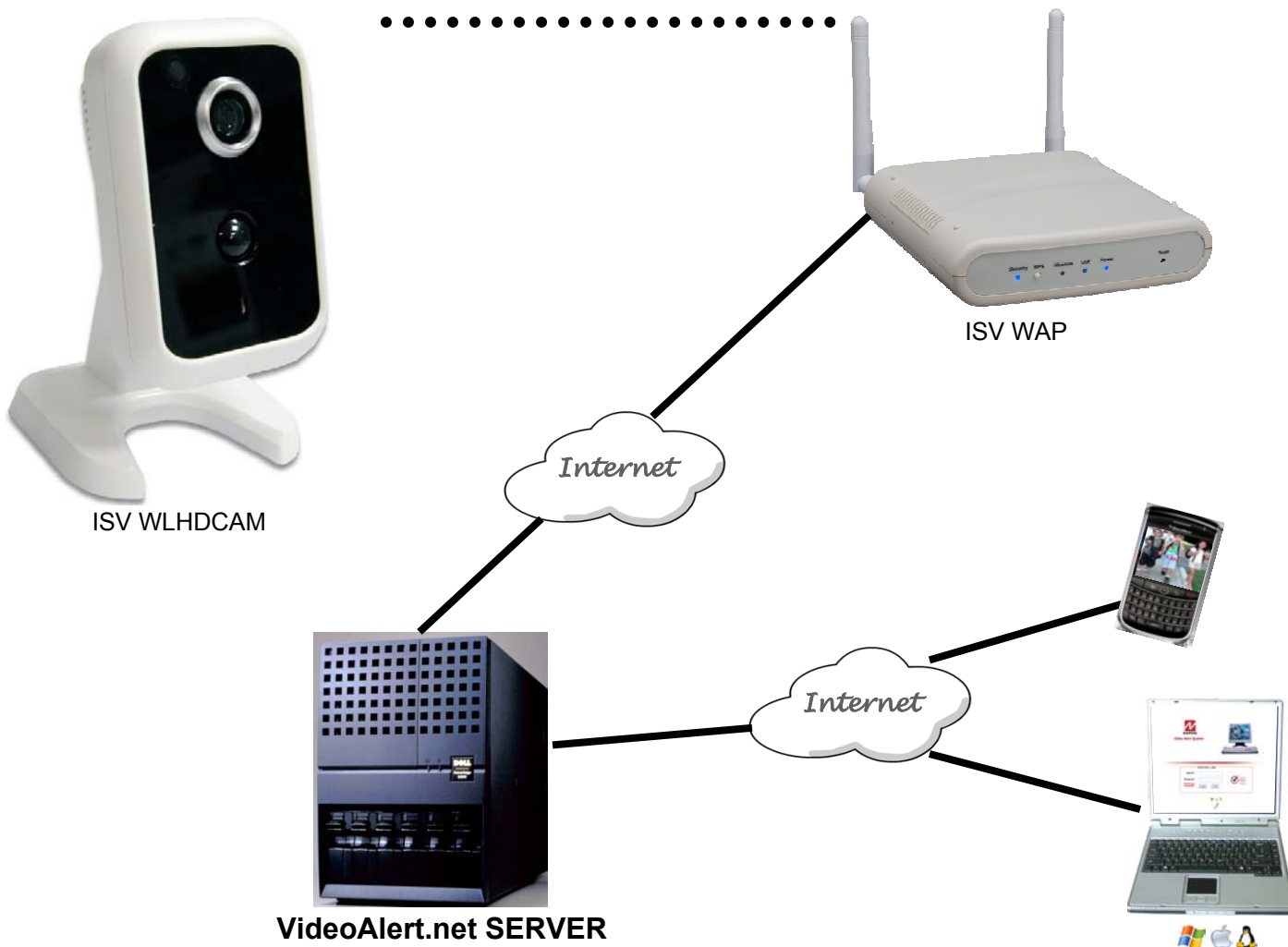
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NAPCO iSeeVideo ISV WLHDCAM USER GUIDE

OI375 10/12

iSeeVideo™

Indoor 720P HD Wireless IP Camera



Designed exclusively for use with NAPCO iSeeVideo VideoAlert.net Server



COMPATIBLE

Congratulations on your purchase of an iSeeVideo Internet Video system!

iSeeVideo delivers peace-of-mind via cell phone, mobile device or internet anywhere you are. Now you can affordably look-in in on your home or business and keep an eye on your property – anytime and anywhere there's internet access – thanks to the revolutionary iSeeVideo home security camera system.

iSeeVideo let's you see what's happening right over the Internet. All you need with iSeeVideo is a PC or web-ready cell phone or mobile device and you're ready to view live video of your home at any time from any location (even on the household TV inside). This reliable and economical system allows you to monitor video on just about anything you like.

The following instructions will guide you through system operation including account management. The system supports up to five simultaneous connections by users, each with their own User ID and Password. The system also supports a motion detection trigger feature, allowing the transmission of an email to a user upon the detection of motion in a defined area. Upon detection, an email containing a link to the video is automatically generated and send to the designated email addresses.

To begin using your new **iSeeVideo** account, simply type the following Internet address in your Web browser:

<https://www.videoalert.net/>

...and the following webpage appears:



If your installation company has already assigned you a User ID and Password, enter these in the appropriate fields and click Login. Turn to step 4 on page 3 to continue.



If you do not yet have a Login name and Password to your account, click NEW ACTIVATION

On the following screen, click [Create Subscriber Account Now](#) and proceed to next step 1 on page 3

The image shows the iSeeVideo Subscriber Login page. At the top is the iSeeVideo logo with the NAPCO logo to its right. Below the logo is a 'Subscriber Login' form with fields for 'User ID:' and 'Password:'. There are 'Forgot your password?' and 'Login' buttons. To the right of the password field is a 'Clear' button. Below the login form is a 'VIP-GATEWAY / VIP-CAM NEW ACTIVATION' button with a blue arrow pointing to it. There is also a 'Frequently Asked Questions' link.

The image shows the 'New Activation (1/3)' page. The title is 'ViP-Gateway / ViP-Cam Activation'. Below the title is a message: 'To start using the Service: please enter the following information and click "Next"'. There is a form with 'ViP-Gateway MAC number or ViP-Cam "SC" Code:' and a text input field containing 'bc3c182f'. A 'Next' button is at the bottom right.

The image shows the 'Dealer Branding' page. The title is 'Dealer Branding'. Below the title is a message: 'DEALER ID SUCCESSFULLY assigned! (Branded)'. There are four links: 'CREATE Subscriber Account', 'ADD or REPLACE a ViP Device', 'Brand another ViP Device', and 'Go To Your Login Page'. A blue arrow points to the 'CREATE Subscriber Account' link.

1. Create Subscriber Account Now

Click to bring up the Subscriber Details screen, where the basic account information is entered.

Enter your name, address, telephone number and other information in the appropriate fields as shown in the image at right.

The User ID and Password entered at this step will become the Master User of the account and will be the only User to have administrative privileges (the ability to program Advanced Settings and add Users to the account)

NOTE: All field descriptions marked with an asterisk (*) must be completed.

! IMPORTANT - Change your Password

Click **Next** →

New Activation (2/3) Home

Subscriber Details

Assigned Subscriber Number: NAPC123684 VIP-Gateway MAC Number: 00C0023C182F

* Required Fields

Enter VIP-Gateway Description or Friendly Name:

*First Name: *Last Name:

Address: City:

State: Zip Code:

Country:

*Telephone: *Email:

Mobile: Facsimile:

Security Credentials

Enter below the desired User Identification and Password to access your services.

*User ID:

*Password:

*Password Verification:

Autodetect the "Best Video Viewer" for your PC and Internet Connection ☒

Next →

2. Confirmation

The **"Confirmation"** section verifies all information entered above.

Be sure to check the accuracy of the information displayed, and if changes are required, click the **Prev** button to edit any previously entered information.

When you are sure the information displayed is correct, click the **Update** button to complete your new account activation procedure.



If you forget your password, click the **"Forgot Your Password?"** link on the **Subscriber Login** screen and an email with your password will be sent to the email address above

Confirmation

Assigned Subscriber Number: NAPC427075 VIP-Gateway MAC Number: 000985100000

Dear Your Last Name Your First Name,

Please confirm the information below and press "Update" to complete your VIP-Gateway Activation!

* Feel free to go back (Prev) to make any changes

User ID: test4

Email: eiei@napcosecurity.com

Address:

Telephone: 631-555-1234

Prev Update

3. Login Screen

The iSeeVideo login screen will appear. Test the account by logging in with the new User ID and Password.

iSeeVideo **NAPCO**

Subscriber Login

User ID:

Password:

Forgot your password? **Login** **Clear**

VIP-GATEWAY / VIP-CAM NEW ACTIVATION

Frequently Asked Questions ?

4. My Cameras Screen

If login is successful, the Welcome screen will appear. This is your "Home" screen, and will allow you to manage your account and view cameras and stored video.

iSeeVideo **NAPCO**

My Cameras

Click on the Image for Live Video

My Videos **My Account** **My Alerts** **My DVR** **Logout**

1000-SC00W-Front-East **1000-SC00W-Front-West**

1000-SC00W-Front-East **1000-SC00W-Front-West**

1000-SC00W-Front-East **1000-SC00W-Front-West**

1000-SC00W-Front-East **1000-SC00W-Front-West**

5. My Account

Click **My Account** to view account information. From this screen, you can update your account information (My Information), and add Users to the account.

To add a new User to the account, click [Add a New User](#).

ID (* Master)	Full Name	Authorized View Live	Autodetect Viewer
tom *	Tom Karl	Yes	Yes

[Add a New User](#)

MY INFORMATION (Account # NAPC493130)

First Name: Tom Last Name: Karl
Address: 153 Bayview Avenue City: Amityville
State: NY Zip Code: 11757
Country: USA
Telephone: 800-645-9945 Email: karl@napssecurity.com
Mobile: Facsimile:
[Update](#)

MY REGISTERED CAMERAS

ID	Description	Date Activated	Active
00C0023C182F	Karl	6/5/2008	Yes
00C002286484		6/7/2008	Yes
00C00228AB09	Rear Camera	6/8/2008	Yes

6. Adding additional Users. To add User to the account, click [Add a New User](#) and the **User Details** screen opens, allowing you to add new users in the fields shown. **Note:** All fields are required.

Enable (check) **Authorize Live Video Review** if to allow the user to view live video sat any time.

By default, **Auto-detect "Best Video Viewer..."** should always be enabled.

Click **Update** to add the new user and return to the previous screen, or click **Prev** to cancel and return to the previous screen.

The system supports a maximum of 5 Users, including the Primary User.

Full Name:
Email:
Authorize Live Video View ☒
Autodetect "Best Video Viewer" for your PC and Internet Connection ☒
Security Credentials
Last Time this user logged in: 3/16/2008 4:55:47 PM
User ID: SC28AB06
Password:
Password Verification:
* All Fields Are Required [Update](#) [Prev](#)

7. Click **Email Alert Settings** to enter the Email address of those Users you wish to be notified via email when a triggered motion detection event occurs. The email message will include a link to the account and will allow them to review stored video. The system supports a maximum of 5 Users, including the Primary User.

You may also enter the subject you would like the User to see on the subject line of the email, as well as text in the message body.

To activate the video motion detection feature, see page 10.

My Alerts

* Primary Recipient:
CC1. Email Recipient:
CC2. Email Recipient:
CC3. Email Recipient:
CC4. Email Recipient:
* Tip: Leave "Primary Recipient" blank to disable ALL email alerts reception
Customize Email Content
Subject:
Message Body:

Configuring the Camera for Motion Detection (Optional)

Once the camera is powered up, and the account has been activated, it may be configured. The next several pages will guide you through the on-line configuration process.

Note: If the camera is only to be used for live viewing and there are no plans to trigger video motion events to the iSeeVideo server, configuration is not required.

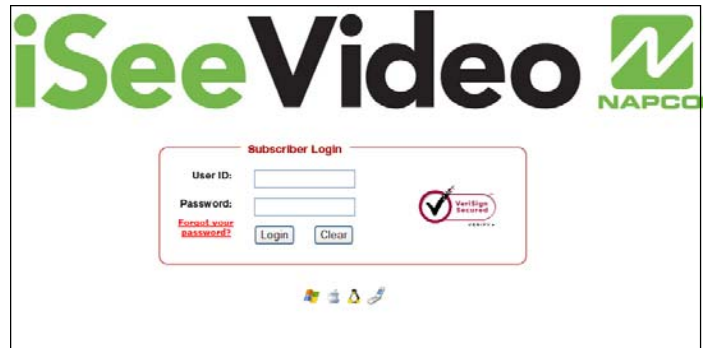
CONFIGURATION

1. To configure the new camera, simply enter the following Internet address in the Web browser:

<http://www.VideoAlert.net>

...and the following webpage appears:

Log in to your account, type your Username and Password.



2. Click on **My Cameras** and a **Live** image from the camera appears.

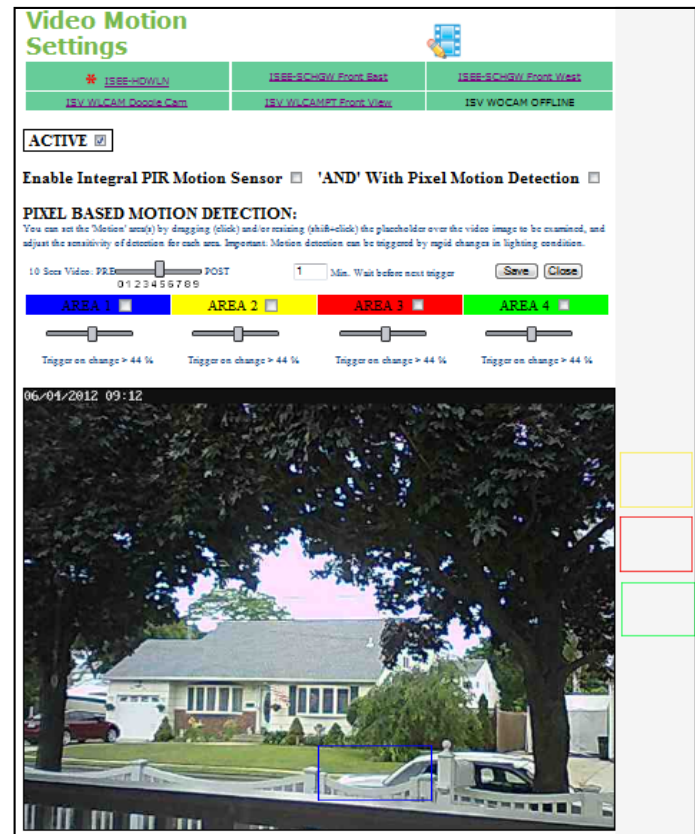


Configuring the Camera for Motion Detection

The ISV WLHDCAM supports both PIR and pixel-based motion detection which allows the camera to send motion triggered video clips to the VideoAlert.net video server upon motion in a selected area.

 **Video Motion Settings** To configure the camera for motion detection, enter Video Motion Settings mode by clicking the Video Motion icon and the Video Motion Settings screen will appear.

- To enable motion detection, click the ACTIVE box. This will activate the pixel based video analytic motion detection. To set a motion detection window, click the colored box on the right and drag the window into the live image.
- To enable the PIR Motion Sensor, click the “Enable Integral PIR Motion Sensor” box. This will cause a triggered video event when motion is detected moving across the cameras field of view.
- The pixel based video analytic motion detection AND PIR motion detection may be combined by selecting the option ‘AND’ With Pixel Motion Detection. This will require the camera to detect motion from both technologies before triggering a motion event.



To set the pixel based motion detection boxes, simply drag the window to a specific section of the live view screen and size it appropriately by pressing SHIFT and dragging a side of the window. Once the window is properly positioned and sized, the sensitivity threshold can be set by dragging the corresponding threshold slider to the left for more sensitivity and to the right for less. Use the slider control for each respective Area box to adjust the sensitivity of the pixel based motion detection, with 0% being the highest sensitivity and 100% being the lowest.

For both PIR and pixel based motion triggering, the camera has the ability to store video recorded before the actual sensing of motion. Use the PRE and POST slider control to adjust the Pre-Capture Length and Post-Capture Length setting, with Pre-Capture Length being the length of video captured *before* the actual sensing of motion and the Post-Capture Length being the length of the video *after* the sensing of motion.

When settings are complete, click the Apply/Save and then click the camera name above the live view to exit.

Programming Motion Detection Schedules

If desired, the Motion Detection feature may be controlled by schedule, allowing the user to set a specific time and day for motion detection and email triggering. This will prompt the system to capture video clips and send email notifications only if motion detection is sensed during the scheduled time period.

To program schedules, go to the live viewer and click the Advanced Settings icon and the advanced features screen will appear. Turn to page 7

ADVANCED SETTINGS

To enter Advanced Settings, click the tool icon



Firmware Version

The firmware version of the camera will display. If there is a new version available, a message will display, along with a button to upgrade to the new version.

Camera Time Zone

Use to set the time zone of the camera.

Enable Time Stamp

Enable to place a time and date stamp on the live and saved video.

Enable Text Display

Enable and enter the camera name you would like to see on the screen.

Flip Video

Enable to invert video in cases where camera is installed upside down.

Power Frequency

Use to adjust frequency in cases where fluorescent lighting is causing flicker.

LED Mode

Use to disable camera LED indications (Power and Network LEDs)

Event Schedule

To enable a time schedule for motion detection triggering, select the desired day(s) in the Effective Time Frame window. Click Start Time and End Time to select the start and end time of the motion detection schedule. As schedules are programmed, they will appear in the Event Schedule window.

Audio

- Enable **Microphone** to activate the microphone on the front of the camera
- Enable **Speaker** to activate the speaker line output on the back of the camera.

HW Trigger Input

- Select **Video Clip** to trigger transmission of video clip to server upon closure of trigger input D/I.
- Select **Arm/Disarm** to activate arming of motion detection feature upon closure of trigger input D/I.

Viewing of Stored Video

To view stored video clips, click on the [My Videos](#) link and the My Videos page will appear.

For each video, a three frame thumbnail image will appear, along with a time and date stamp indicating the time and date of the creation of the file.

The file can be deleted by clicking [Delete](#) adjacent to the file.

The file can also be saved on the hard drive of the computer being used to view the file by clicking the download icon adjacent to the file.

Once the number of video clips stored in the account reaches the maximum allotted size for the account, each new file stored will result in the automatic deletion of the oldest file.

Advanced Settings



ISEE-SCHGW Front East ISEE-SCHGW Front West ISV WLCAM Doggie Cam
ISV WOCAM REAR EAST ISV WOCAM REAR WEST * zISEE-HDWLN

Device Model ISEE-HDWLN

Firmware Version: V1.0.07

Restart Device

Time Zone (GMT-05:00) Eastern Time (US & Canada)

(The time/date is automatically adjusted via an NTP Server)

Options

☒ Enable Time Stamp

☐ Enable Text Display

☐ Flip Video

☐ Mirror Image

Power Frequency

☐ 50 Hz ☒ 60 Hz. (Adjustment for fluorescent lighting)

Led Mode

☒ ON ☐ OFF (Camera LED indicators)

Event Schedule

Delete

New Schedule

Effective Time Frame: Every Day

Start Time: 00 : 00 (hh:mm)

End Time: 00 : 00 (hh:mm)

Add

Clear

Audio

☐ Enable Microphone

☐ Enable Speaker

HW Trigger Input

☒ Video Clip (Normally Closed) ☐ ARM/DISARM

Day/Night Mode

☒ Auto ☐ Day Only ☐ Night Only

Save

Close

Help

Day/Night Mode

Controls the Infrared night vision feature of the camera

- Select **Auto** to automatically switch to night vision mode upon darkness
- **Day Only** deactivates the night vision feature
- **Night Only** will permanently activate the night vision feature

My Videos

My Cameras

Logout

*Click on Video Thumbnail or Date/Time to Review.
To save your clip on your PC, click the Download icon.

Storage Used: 100% (150 Mb)

			5/31/2012 3:12:14 PM	
			5/29/2012 10:26:42 AM	
			5/25/2012 7:53:52 AM	
			5/24/2012 3:38:32 PM	
			5/17/2012 1:31:24 PM	
			5/16/2012 7:15:26 AM	

NAPCO LIMITED WARRANTY

NAPCO SECURITY SYSTEMS, INC. (NAPCO) warrants its products to be free from manufacturing defects in materials and workmanship for *twelve months* following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period.

IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or representations, whether oral or written, are either merged herein or are expressly cancelled. NAPCO neither assumes, nor

authorizes any other person purporting to act on its behalf to modify, to change, or to assume for it, any other warranty or liability concerning its products.

In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

Warning: Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

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