

Frequently Asked Questions



USB Charger/Tamper-Resistant Receptacle

- ***What is the Leviton USB Charger/Tamper-Resistant Outlet?***
Leviton's USB Charger/Tamper-Resistant Outlet is a combination device that consists of two Type A 2.0/3.0 compatible USB Ports, specifically for charging electronic devices, and one 15A-125V Tamper-Resistant Outlet. This device is designed for maximum charging efficiency and has the ability to charge up to two USB powered electronic devices at once leaving the receptacle free for additional power needs.
- ***What is the maximum power capacity of the USB Ports?***
The combined power capacity of the two USB ports is 2.1A or 2100mA.
- ***What are the ratings for the receptacle/outlet?***
The Tamper-Resistant Outlet is rated at 15A-125V and is NEC® Code compliant.
- ***Will the Leviton USB Charger/Tamper-Resistant Outlet fit in a standard wallbox?***
Yes, the Leviton USB Charger/Tamper-Resistant Outlet is designed to fit in a standard single and/or multiple gang wallbox and uses a standard size wallplate.
- ***Does the USB Charger/Tamper-Resistant Outlet device wire differently?***
No, the device installs the same as any other standard receptacle allowing for easy installation.
- ***Can I install two Leviton USB Charger/Tamper-Resistant Outlet devices side by side?***
Yes, this device can be multi-ganged with another Leviton USB Charger/Tamper-Resistant Outlet or any other standard Leviton wiring device.
- ***Why are the USB ports vertical?***
The Leviton USB Charger/Tamper-Resistant Outlet USB ports were designed vertically to allow additional space for users to insert and remove the charging cords, reduce stress on the USB cables while charging and create an aesthetically pleasing design.
- ***What devices will the Leviton USB Charger/Tamper-Resistant Outlet charge?***
The Leviton USB Charger/Tamper-Resistant Outlet will charge the latest tablets, smart phones, standard mobile phones, handheld gaming devices, e-readers, digital cameras, GPS, and many more USB powered devices including but not limited to:
 - iPad®
 - iPhone®
 - iPod®
 - Galaxy Tab™
 - Google Nexus 7
 - Tablets
 - Smart & Mobile Phones
 - Blackberry®, Android Phones
 - Nintendo 3DS™
 - PlayStation® Vita
 - Bluetooth™ Headsets
 - Digital Cameras
 - Kindle™, Nook e-readers
 - GPS
- ***How do I know if the Leviton USB Charger/Tamper-Resistant Outlet is charging my electronic device?***
When plugged into the Leviton USB Charger/Tamper-Resistant Outlet's USB ports, the electronic device will indicate that it is charging as it would if the manufacturer charger were used. This is made possible by the integration of a smart chip that recognizes the requirements of the electronic device connected, determines the optimal level of charge, and indicates that it is charging.

Leviton Manufacturing Co., Inc.

201 North Service Road, Melville, NY 11747-3138, 1-800-323-8920 Tech Line: 1-800-824-3005 Fax: 1-800-832-9538 www.leviton.com/usb

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- ***My electronic device is not indicating a charge, why?***
If your device is not indicating a charge, it may have high charging requirements. Switch the device to the high power port on the right to maximize its charging ability. Devices with a high current charging requirement, such as tablets, may still charge in the lower power port, but will not charge at its maximum current and may not indicate a charge. Be sure to connect higher current devices to the high power port.
- ***How does the product know how much charging current to assign to my device?***
The Leviton USB Charger/Tamper-Resistant Outlet is designed with a smart chip that recognizes the device's charging requirements and maximizes the current delivered throughout the charging process.
- ***How long will it take to charge my device(s)?***
Due to different battery types and charging requirements, the charging time may vary from device to device. The Leviton USB Charger/Tamper-Resistant Outlet utilizes a smart chip to ensure a faster charging time than any comparable product on the market.
- ***Can I charge two tablets at once?***
Yes, you can charge one tablet using the high power USB port (right side) and charge the second tablet using the Tamper-Resistant Outlet. For the safety of the devices, the charger will shut down if two high power devices are plugged into the USB ports at the same time, so charging of two tablets at once via USB is not intended or recommended.
- ***Will the Leviton USB Charger/Tamper-Resistant Outlet device work as a data transfer port?***
This device is for charging only; therefore there are no data transport capabilities.
- ***Can the Leviton USB Charger/Tamper-Resistant Outlet be used downstream from a GFCI?***
Yes, the devices can be used in locations downstream from GFCI's to ensure the device is protected.
- ***Is the Leviton USB Charger/Tamper Resistant Outlet compatible with the Leviton Mobile Charging Station?***
Yes, combining the Leviton Mobile Charging Station and Leviton USB Charger/Tamper-Resistant Outlet is the perfect solution for users who want to protect their phone, keep their countertop clear or use in a location where there is nowhere to store your device while it utilizes the USB Chargers. To order the Leviton Mobile Charging station, please visit store.leviton.com and reference Cat No. 47112.
- ***Will the Leviton USB Charger/Tamper-Resistant Outlet charge older devices?***
Yes, the Leviton USB Charger/Tamper-Resistant Outlet has been designed to charge older devices, and also has the ability to adapt to newer technologies released on the market.
- ***What standards and regulations does the Leviton USB Charger/Tamper-Resistant Outlet meet?***
The Leviton USB Charger/Tamper-Resistant Outlet is Underwriters Laboratories (UL) listed 498 and 1310 and meets all National Electrical Code requirements for Tamper-Resistant outlets.
- ***Is the Leviton USB Charger/Tamper-Resistant Outlet backed by a warranty?***
Yes, the Leviton USB Charger/Tamper-Resistant Outlet is backed by a 5 year limited warranty.

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- ***Where can I purchase the Leviton USB Charger/Tamper-Resistant Outlet?***
The Leviton USB Charger/Tamper-Resistant Outlet is available at Leviton distribution and retail partners and online at leviton.com.

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