



THE NEW ONE-BUTTON URGENT
RESPONSE DEVICE, NOW SMALLER.



Gold

Silver



LEADING THE WAY IN MOBILE HEALTH & SAFETY.

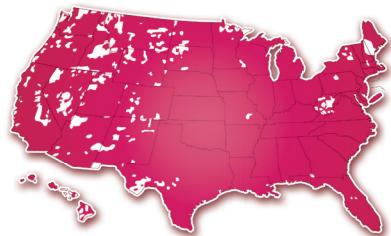


At GreatCall®, we understand your desire to maintain your independence. That's why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go.

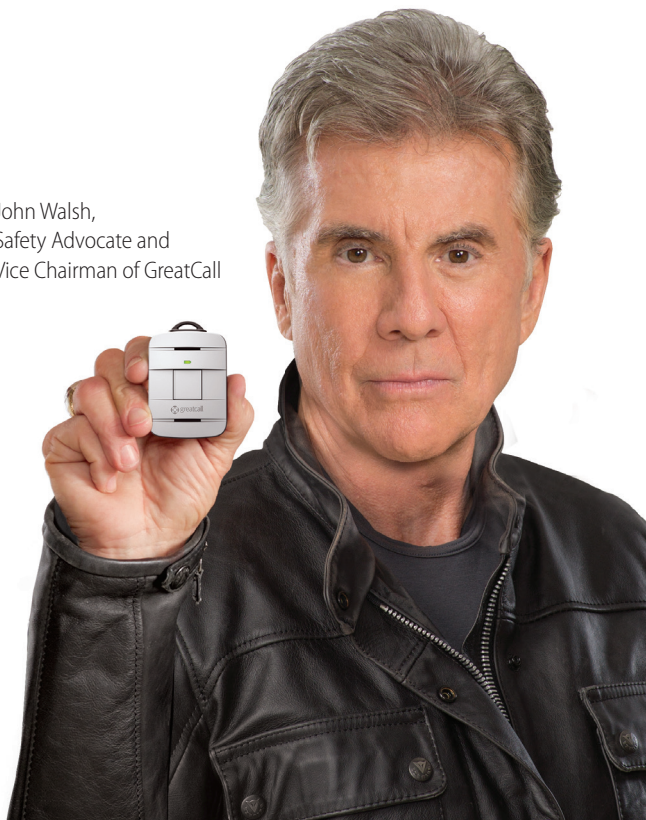
While most medical alert devices only work inside the home or require a separate base unit, the all-new Lively® Mobile works wherever you need it. It's an all-in-one device with a new, smaller design to alert, speak and locate without any additional equipment to install.

GreatCall offers affordable packages with exclusive health and safety services to fit your needs. Choose from the Basic, Preferred or Ultimate Health & Safety Package with your Lively Mobile to get exclusive services like unlimited access to nurses and doctors, Fall Detection and the award-winning GreatCall Link™ app. With no contracts or cancellation fees, you can switch plans at any time. And we're powered by the nation's largest and most dependable wireless network, so you can get help anywhere, 24/7.

Nationwide Coverage



John Walsh,
Safety Advocate and
Vice Chairman of GreatCall



THE MOST AFFORDABLE MOBILE MEDICAL ALERT SERVICE ON THE MARKET.

5Star® Service on the Lively Mobile is the most affordable mobile medical alert service on the market. With Health & Safety Packages as low as \$19⁹⁹ per month, you could save over \$200 per year in monthly fees compared to other mobile medical alert systems.

Simply press the button on the Lively Mobile to speak automatically with an IAED (International Academies of Emergency Dispatch) certified 5Star Agent. With a powerful two-way speaker and patented GPS technology, Agents confirm your location, assess the situation, and get you the help you need. The Lively Mobile will also automatically contact 5Star Service for help when a fall is detected. And, because it's powered by the nation's most dependable wireless network, it can be used anywhere you go.

With the smaller and more discreet Lively Mobile, one device does it all. There is no additional equipment to buy or install and there are no contracts to sign or cancellation fees.

Service as low as

\$19⁹⁹_{month}

★ "Fastest Agent Response Time."
Awarded by the Good Housekeeping Institute, August 2014.



Actual size

- Completely mobile
- Fall Detection available
- 24/7 access to certified Agents
- Patented GPS technology
- Waterproof
- Powerful speaker
- Lightweight
- No landline required



Compatible with GreatCall Link app

Technical Specifications

Dimensions 2.19" x 1.60" x 0.63"	Weight 1.41 oz.
Fall Detection Yes, built-in (enabled with Ultimate Health and Safety package)	GPS Built-in patented GPS technology
Speakerphone Two-way communication	Indicators Battery and service LEDs, audible tones
Battery Capacity Rechargeable lithium-ion 525 mAh	Bluetooth Yes, v4.0
Waterproof IPX7 (submersion in 3.3 ft. of water for up to 30 minutes)	Included Accessories Charging Dock, Accessory Clip, Magnetic Lanyard, User Guides
Range Mobile, where cell phone service is available	Available colors Silver Gold

WHY CHOOSE THE LIVELY MOBILE:

5Star Agents

Awarded fastest Agent response time, 5Star urgent response service provides easy and reliable access to IAED-certified Agents. Trained in CPR and other emergency procedures, 5Star Agents can assist you with any uncertain or unsafe situation, 24 hours a day.



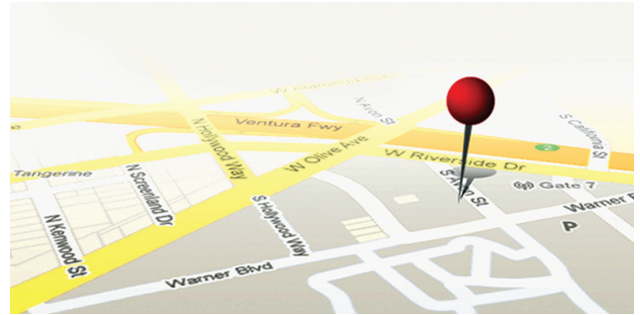
Personal Profile

The secure information you choose to provide in your Personal Profile empowers your 5Star Agent with critical details for faster, more personalized assistance.

*Your personal profile is secured by an SAS 70 Type II Certified data center and is only shared with first responders in the event of an emergency.

Patented GPS Technology

Agents use patented GPS technology, location analysis, and information you provide in your Personal Profile to confirm your location and get you the help you need.



BE PREPARED IN
ANY UNCERTAIN OR
UNSAFE SITUATION
WITH 5STAR.



One-Touch
Press the button to establish
two-way communication with
an IAED-certified 5Star Agent.



5Star Agents
An Agent will confirm your
location, assess the situation and
get you the help you need by
using patented GPS technology
and the information in your
Personal Profile.



Help, 24/7
Agent will stay on the line
with you until your situation is
resolved, anytime, anywhere.

STAY SAFE AT HOME
OR ON THE GO.

You live alone.



You slip in
the shower.

You mix up
your meds.

You're out for
a walk and
suddenly
feel dizzy.



You stumble
in the garden.

You're driving
and get lost.

MORE THAN JUST AN URGENT RESPONSE DEVICE.

Add exclusive services to customize your health and safety coverage with select Health & Safety Packages.



5STAR SERVICE

Highly-trained Agents are here to help you anytime.



URGENT CARE

24/7 access to registered nurses and board-certified doctors.



GREATCALL LINK

Easily stay connected with family and friends.



FALL DETECTION

Automatically calls a 5Star Agent when a fall is detected.



DEVICE REPLACEMENT

If your device is lost, stolen or broken, we'll replace it.

Select the Health & Safety Package that fits your lifestyle.

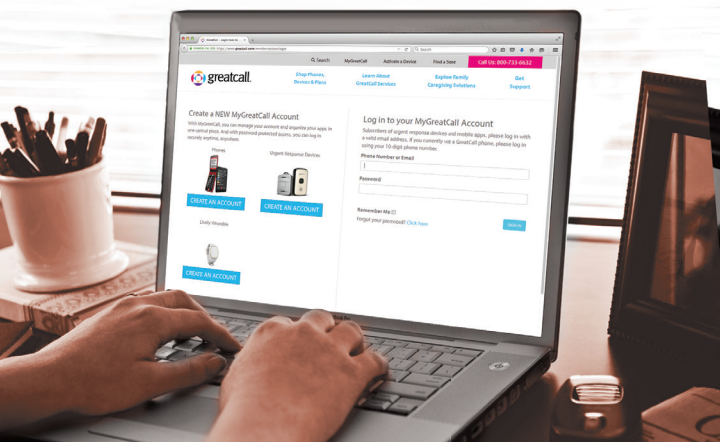
GreatCall offers affordable packages with exclusive health and safety services to fit your needs. Choose from the Basic, Preferred or Ultimate Health & Safety Package to find the right services for you.

ULTIMATE		
\$34 ⁹⁹ _{month} *		
Device Replacement		
Fall Detection		
GreatCall Link		
Urgent Care		
5Star Service		
Adds Fall Detection and device replacement service.		
PREFERRED		
\$24 ⁹⁹ _{month} *		
GreatCall Link		
Urgent Care		
5Star Service		
Adds unlimited access to nurses and doctors and an award-winning app that keeps your friends and family updated on your safety and well-being.		
BASIC		
\$19 ⁹⁹ _{month} *		
5Star Service		
Get access to IAED-certified 5Star Agents who will get you the help you need in any emergency, 24/7.		

EASILY MANAGE YOUR ACCOUNT ONLINE.

Wherever you are, you can confidentially manage your account or update your Personal Profile in one central place at mygreatcall.com.

With password-protected access, you or someone you trust can log in securely from anywhere in the world.



REFER A FRIEND

Get \$25 BACK for you and a friend

Earn a one-time \$25 credit on your monthly bill for every person who activates a Lively Mobile based on your referral and they'll get a \$25 credit, too.

COUNT ON GREATCALL FOR GREAT SERVICE.



At GreatCall, we're people you can count on® to provide a community of support for our products and services. Our award-winning, 100% U.S.-based customer service and technical support are ready when you need assistance of any kind.



KEEP THE LIVELY MOBILE CLOSE BY.

You can wear it around your neck with our specially designed lanyard, clip it to your belt in a protective case, carry it on a keychain, or keep it in your pocket. This way, you'll always have one-button access to certified Agents no matter where you go.



GET STARTED.

STEP 1 | Purchase your Lively Mobile:

 Call us directly at **1-866-252-0927**

 Go online to **greatcall.com**

 Buy at one of these fine retailers and get the **FIRST MONTH FREE**



greatcall.com/storelocator

STEP 2 | Select your Health & Safety Package

STEP 3 | Complete your Personal Profile



To order or learn more,
call 1-866-252-0927 or visit us at greatcall.com



*Monthly fees do not include government taxes or assessment surcharges and are subject to change. Plans and services require the purchase of a Lively Mobile device and a one-time setup fee of ¹\$35. Valid credit or debit card required for monthly service. ²\$200 savings calculation based on average of PERS market leaders' monthly fees (not all PERS have the same features). Coverage is not available everywhere. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on but we cannot guarantee an exact location. Fall Detection is an optional feature of 5Star Service. Fall Detection functions only when the Lively Mobile is used with specially designed and included lanyard. Fall Detection may not always accurately detect a fall. The Lively Mobile is rated IPX7 and can be submerged in up to 3ft of water for up to 30 mins. GreatCall is not a healthcare provider. You should seek the advice of your physician if you have any questions about medical treatment. Urgent Care, brought to you in partnership with FONEMED®, is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED's registered nurses and contracted physicians through MDLIVE offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. Device replacement eligibility begins at 60 days from program enrollment date. Limit one replacement per 12 month period. ³\$15 replacement processing fee applies for Lively Mobile device. GreatCall®, 5Star®, Lively® and GreatCall Link™ are trademarks of GreatCall, Inc. registered and/or pending in the United States and other countries. Copyright ©2017 GreatCall, Inc. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.