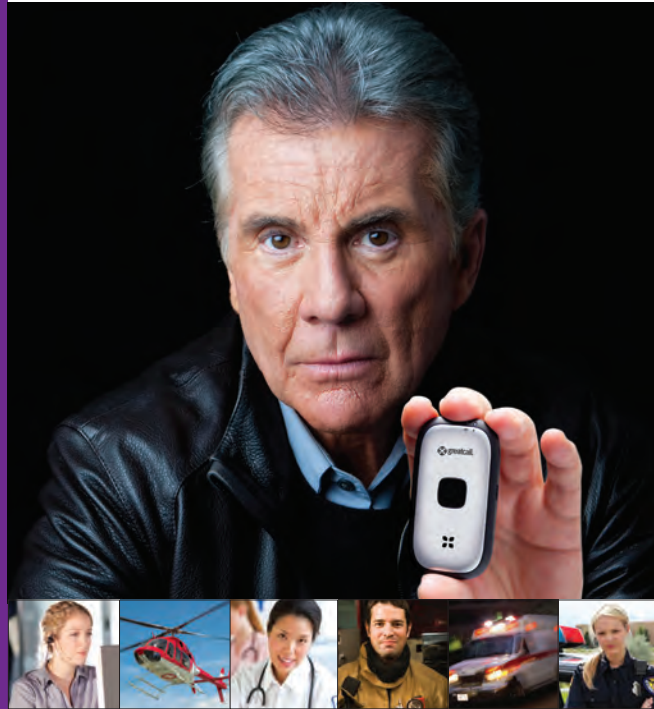




One touch.
All kinds of help.



greatcall.com



"I just got home and the front door was wide open."

"A bee stung me."

"Can you stay on the phone with me until I get to my car?"

"I am completely lost. Can you help?"

"I need to reach my daughter at work."

"I hear a weird noise on my roof."

"My mom never came to pick me up from school."

"Can you locate where my car is?"

"I smell a gas leak."

"I've felt dizzy but never lost consciousness."

"I'm not sure if I should call 911."

"My car's been vandalized."

"Somebody's in my house."

"Can you connect me to LiveNurse?"

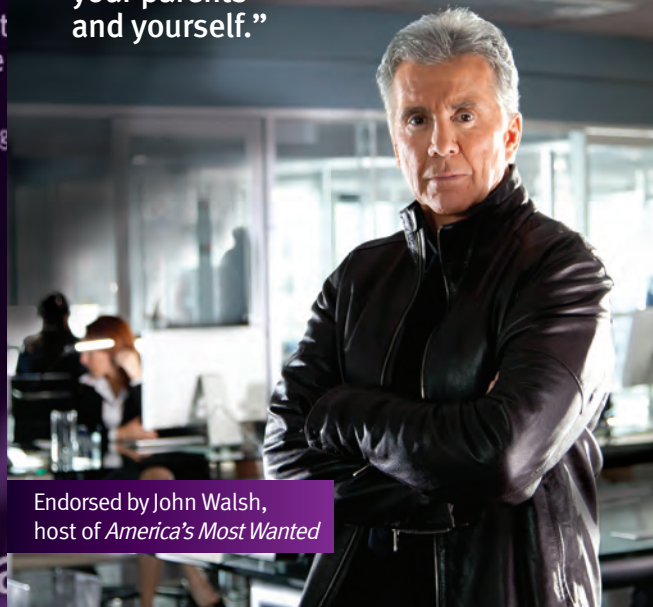
"My a..."

"We're on vacation and my husband chipped a tooth."

"There's a stranger parked in our driveway."

"My dad is having trouble breathing."

"Protect your kids,
your parents
and yourself."



Endorsed by John Walsh,
host of *America's Most Wanted*

Help at the touch of a button.

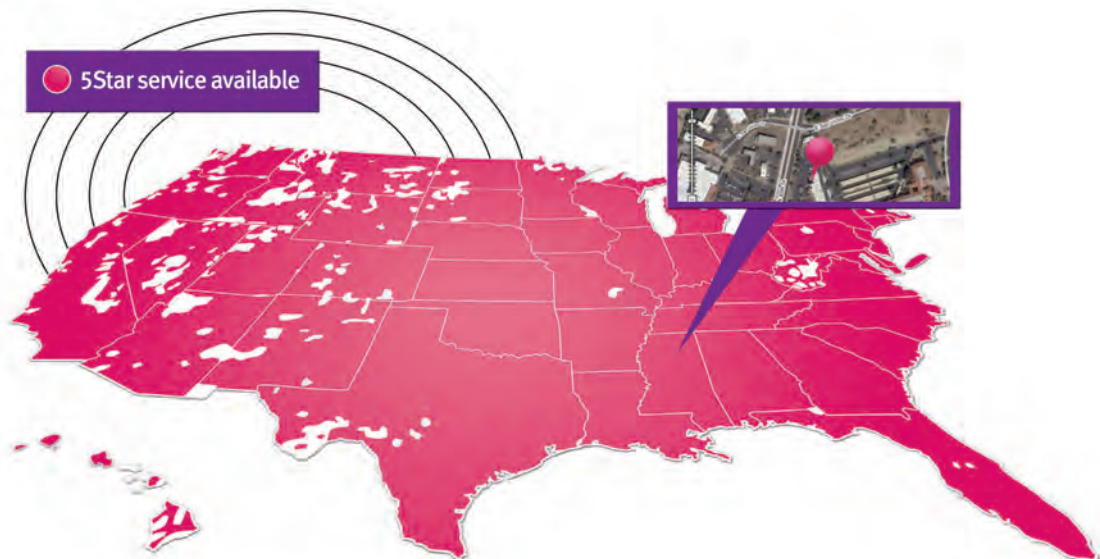
What if you could help protect those closest to you, or yourself, with the touch of a button? Now you can with 5Star Urgent Response™. Simply press the button on the compact, portable 5Star Responder™ and you will be immediately connected to one of our highly-trained 5Star™ Agents. Using GPS technology, advanced location analysis and the information in your Personal Profile, these Agents will determine your location, assess the situation and get you the help you need. They can even conference in emergency contacts, access your medical information or dispatch 9-1-1 emergency services, if needed.

\$14⁹⁹
month

No contracts. No cancellation fees.
No equipment to install.

Reliable Nationwide Coverage

5Star works nationwide and provides you with immediate access to help anytime and anywhere wireless coverage is available. You can rest assured knowing your 5Star service is powered by one of the nation's largest and most reliable wireless networks.



Enhanced location technology

5Star Agents use GPS technology, advanced location analysis and the “frequent locations” information that you provide in your Personal Profile to determine where you are when you call. You also have access to an online locator at mygreatcall.com, so you can locate a user at anytime, or find the Responder if lost.

Highly-trained 5Star Response Agents are here for you 24/7.

One touch and you'll be immediately connected to Response Agents who are certified by the National Academies of Emergency Dispatch®. All 5Star Agents are equipped to handle a wide

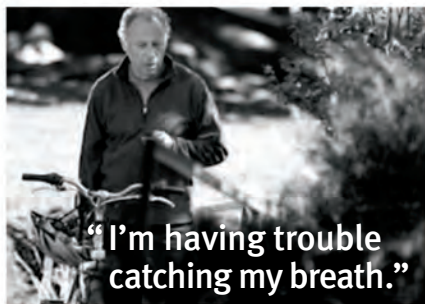


variety of situations and are available to assist you anytime, day or night. Agents have access to your confidential Personal Profile containing

valuable information such as your medical history and emergency contacts. They can even dispatch 9-1-1 emergency services if needed, conference in family and friends and will stay on the line with you until your situation is resolved.

In a critical emergency, you can bypass a 5Star Response Agent and connect directly to 9-1-1 by pressing and holding the Responder button down for five seconds.

Use 5Star Urgent Response in situations like these...



Emergency

When you're not sure you should contact 9-1-1:

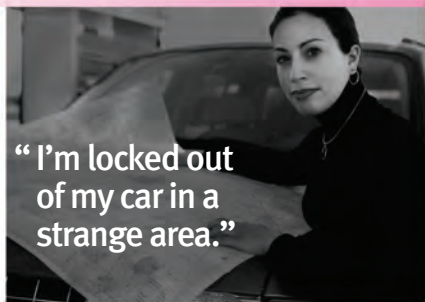
- Your father feels pain in his chest, a strange tingling sensation or he's having trouble breathing
- Your child has medical issues or allergies that may require urgent response
- You're having a strange reaction to food, medication or an insect bite
- You witness an accident and someone may need medical attention

When something is about to happen:

- Your mom is in a dark parking lot, her car won't start and a stranger is approaching
- Your young son is being physically threatened by a bully at school
- Your daughter is walking outside after dark and someone begins to follow her
- You just got home and you think someone may be in your house

Threat

"I'm alone and I think someone is following me."



Danger

For any potentially dangerous situation:

- You're traveling in a new city and have become lost or disoriented
- Your child arrives home and notices a stranger parked in the driveway
- In the middle of the night, you hear strange noises outside your house
- Your parents have a history of health or medical issues

Proactive safety for uncertain situations:

- Your child is on a field trip and can't find the group
- You want to be able to locate a family member at any time
- You can't always be there for your parents
- You don't want to be a burden or rely on family members for assistance

Anxiety

"I can't find my mom."

Your Personal Profile

Your Personal Profile contains comprehensive, personal details such as emergency contacts and medical conditions, which allow the Agent to assist you better in an urgent situation. Your profile is secured by a Certified Data Center, is HIPAA compliant, and is only shared with first responders in the event of an emergency. The more information you provide in your Personal Profile, the more prepared you will be in the event of an emergency. Whether it's the contact information of a family member or important medical history, 5Star Agents will use this information to assist you quickly and safely.

Multilingual

5Star Agents can provide translation support for assistance in over 100 languages.

Take it with you everywhere

The 5Star Responder, with its single button operation, is easier to use than a cell phone. And unlike other personal security systems that are limited to your home or vehicle, 5Star features reliable nationwide coverage so it goes wherever you go.



5Star includes LiveNurse service free

As a 5Star subscriber, you'll have 24-hour access to our award-winning LiveNurse service. If needed, a 5Star Agent will connect you to a friendly, registered nurse at any time. There are no additional fees or charges for calling LiveNurse.

- **Live, registered nurses, on call day or night**
- **No appointment necessary:** Speak to an experienced nurse in English or Spanish, 24/7.
- **Health Information Library:** Unlimited, anytime access to a pre-recorded library, featuring current information on hundreds of general health topics that can assist you in making decisions about your health and well-being.



Easy and Affordable

The easy-to-use 5Star Responder features single-button operation with a powerful speakerphone and simple indicator lights. Service is just \$14⁹⁹ per month with no contracts and no cancellation fees. Service for each additional Responder is only \$8⁹⁹ per month. And get \$10 off the \$35 one-time activation fee when you activate online.

Only
\$14⁹⁹ / mo.
No contracts

The 5Star Responder, shown in actual size:



Purchase in store and get:

1. First month of service **FREE**
2. **FREE 5Star app** for your smartphone



5Star Urgent Response service requires the purchase of a 5Star Responder and a one-time set-up fee for service activation of \$35. Coverage and service are not available everywhere. Other charges and restrictions may apply. 5Star service is not a substitute for dialing 9-1-1. 5Star service may not be available in remote or enclosed areas. 5Star service will be able to track an approximate location when your device is turned on and fully charged, but we cannot guarantee an exact location. 5Star service does not require a contract and can be cancelled at any time. Monthly service fees do not include government taxes or assessment surcharges. Prices and fees are subject to change. Our coverage map estimates where your device will work. A number of factors affect the specific coverage you will get. You will not be able to make 9-1-1 calls when cellular service is not available.

LiveNurse, brought to you in partnership with FONEMED® is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED's registered nurses offer advice regarding health care decisions, but they do not prescribe medications or make diagnoses. GreatCall is not liable for any act or omission, including negligence, of any FONEMED employee. GreatCall is not a health care provider and does not provide health care services. You should seek the advice of your physician if you have any questions about medical treatment.

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5Star service is not a substitute for 9-1-1. In the event of a critical emergency, always call 9-1-1 immediately. If you are using a Responder, you can call 9-1-1 by pressing and holding the button for 5 seconds.

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