

1

Install your Ring Doorbell Pro

ring





## Welcome

Hi, I'm Jamie Siminoff,  
inventor of your Ring  
Video Doorbell.

Congratulations on  
purchasing the world's  
most advanced doorbell!

With Ring, you'll always  
know who's at your door,  
whether you're across town,  
on vacation, or just can't  
come to the door. As my  
wife likes to say, "Ring is like  
caller ID for the front door."



## If you need extra help...

Ring Community Support is available 7 days a week, and our online help center is accessible 24/7.

Visit our online help center at: [ring.com/help](https://ring.com/help)

Contact Ring Community Support directly at:

**1-800-656-1918**  
**[help@ring.com](mailto:help@ring.com)**

## Step 1



### Download the Ring app

The Ring app will walk you through the setup and installation processes.

The app is available for iOS, Android, Mac Desktop, and Windows 10.



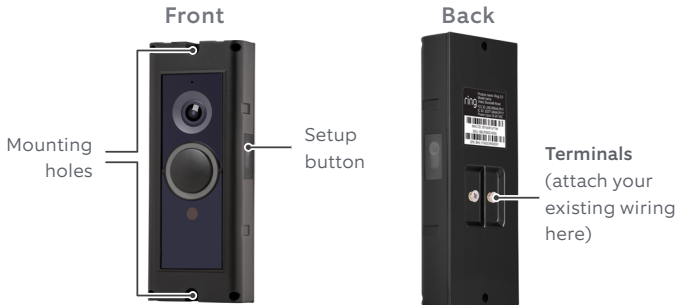
Search for “Ring” in one of the app stores above, or visit: [ring.com/app](https://ring.com/app)



We have an online guide with videos and tutorials at: [ring.com/setup](https://ring.com/setup)

## Step 2

### Say “Hello” to your Ring Video Doorbell Pro



#### 4 Faceplates

Pick the one that best matches your home...or your mood. Change it any time.

## Step 3

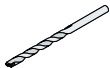
### Check out all the cool stuff in the box



**1 Screwdriver** - Use the Phillips end for the mounting screws and star-shaped end for the security screw.



**3 Anchors** - For installing on concrete, stucco, or brick.



**1 Drill Bit** - To drill holes for the (optional) anchors.



**3 Mounting Screws** - Use two to mount your Ring.



**2 Security Screws** - Use one to secure the faceplate.



**2 Extra Wires** - To attach your existing wires to your Ring.



**2 Wire connectors** - To connect the extra wires (above) to your existing wires.



**1 Pro Power Kit** - Install the Pro Power Kit after installing your Ring Doorbell. Refer to the Pro Power Kit manual.



## Step 4

### **Remove your existing doorbell**

Shut off power at the breaker.

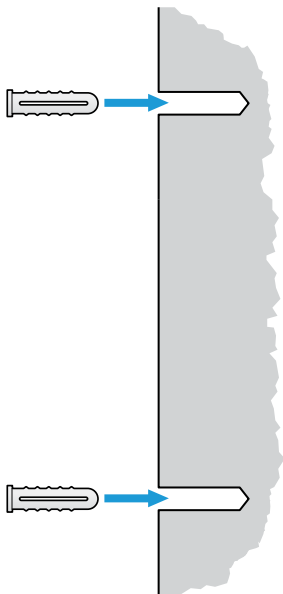
Then remove your existing doorbell from the wall and disconnect the wires.

## Step 5

### Install anchors (on stucco, brick, or concrete)

On **stucco**, **brick**, or **concrete**, use the provided bit to drill two holes in your wall, and install the anchors.

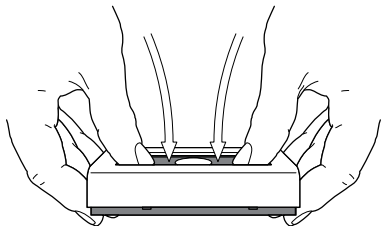
If you're installing on **wood** or **siding**, put the anchors in that drawer of stuff you never use and skip this step.



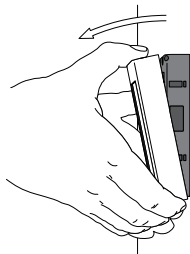
## Step 6

### Remove the Faceplate

Remove the faceplate on your Ring Doorbell Pro to access the mounting holes.



After your Ring Doorbell is installed, remove the faceplate like this:



## Step 7

### Connect Ring Doorbell Pro to your existing wires

It doesn't matter which wire connects to which screw.

Then feed the wiring into your wall, and screw in your Ring.



Ring Doorbell Pro requires  
voltage between **16 and 24 VAC**

## Step 8

### Install the Pro Power Kit

Install the Pro Power Kit **on your existing internal doorbell**.  
The instructions are provided in a separate manual.



For additional help, visit: [ring.com/help](http://ring.com/help)

For immediate assistance,  
we're available 7 days a week at:

**Domestic: 1-800-656-1918**

**International: +1 310-929-7085**

[help@ring.com](mailto:help@ring.com)



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Santa Monica, CA 90404



Hereby, Bot Home Automation, declares that this consumer electronic is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at [www.ring.com/DoC.pdf](http://www.ring.com/DoC.pdf).

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids. The device must be charged only within a building in a dry state.

Caution: Risk of explosion if battery is replaced by an incorrect type.

Dispose of used batteries according to the instructions.

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