Alfred™

DB1 SERIES

Hello,

Thank you for joining the Alfred family. We wrote this to make sure your smart lock is as easy to set up as it is to use. Alfred owners are provided with security, peace of mind, and ease of use. Here are a few quick tips to get you started:

INSTALLATION

BILT.®

Installing Alfred is easy. With our partnership with mobile app BILT you are able to get step by step visual installation procedures which you can follow along on your phone. The BILT app will show you how to install your latch and how to set your handing switch correctly. Go to the Apple App Store or Google Play to download BILT and search "Alfred".

TOP POST

Your Alfred lock may have a 3rd top post installed in the box. This extra post is provided for extra security or to overcome some door defects where your door face might not be perfectly straight. This 3rd top post is easy to remove with a pair of pliers if you do not wish to drill any additional holes in your door, or don't find it is required. For instructions, please refer to the BILT installation videos or refer to the instructions manual included with your device.

CONTACT US

Need any assistance with your Alfred smart lock?
Call us toll-free at **1-833-4-ALFRED** (1-833-425-3733).
Or, email us at **support@alfredinc.com**.

ALFRED HOME APP

Controlling and Programing your Alfred Lock is simple with the Alfred Home App. Make sure to Download the Alfred Home App on your iOS or Android device.

Download the **ALFRED HOME APP**

Download on the **App Store**

GET IT ON **Google Play**

Λlfred™

STEP 1
Download the Alfred Home app to quickly add, setup, and program your new Alfred lock and accessories. For manual setup, please see steps 2 and 3.

STEP 2
CHANGE DEFAULT MASTER PIN CODE
1. Touch the screen with your hand to activate.
2. Enter "*" twice and the 8-digit default Master PIN Code (12345678) followed by "#".
3. Enter "1 + new Master PIN code + #".
4. Enter "new Master PIN code + #"

LOCK RESPONSE
SUCCEED: Lock responds with 2 beeps, green indicator flashes.
FAILED: Lock responds with 3 beeps, red indicator flashes.

⚠ The Master PIN Code must be changed before any further programming can begin.

STEP 3
ADD UP USER PIN CODES
1. Touch the screen with your hand to activate.
2. Enter "*" twice and the Master PIN code followed by "#".
3. Enter "2 + User Number (01-20)" followed by "#".
4. Enter User PIN code (4-10 digits) followed by "#".
5. Repeat step 4 to confirm your PIN code.

LOCK RESPONSE
SUCCEED: Lock responds with 2 beeps, green indicator flashes.
FAILED: Lock responds with 3 beeps, red indicator flashes.

LOCK
Press and hold any key on keypad for 1 second.

You can also lock your door by turning the thumbturn toward the door edge.

UNLOCK
Place palm over lock to wake up the keypad. Input User PIN code or Master PIN code and press "#" to confirm.

You can also unlock your door from inside by turning thumbturn away from the door edge.

⚠ For your security, we have created a Simple PIN Code rule. Both Master and User PIN Codes cannot have the following attributes:
1. Consecutive numbers: for example: 123456 or 654321.
2. Duplicated numbers: for example: 111111 or 222222.
3. Include or be included within other existing PIN codes.

Still have Questions about your new Alfred Smart Lock?
Please don't return it to the store!
Let us help you first!
CALL 1-833-4-ALFRED (1-833-425-3733).
OR, EMAIL US AT
SUPPORT@ALFREDINC.COM